

# Incident Response Overview

Protect your network -  
Explore your options.



The CyFlare Security Analyst Team works swiftly and thoroughly to help organizations identify, detect, contain and eradicate all security incidents. With a sound incident response plan in place, covering the entire range of the breach is possible. Once a threat has been restricted, you can rely on CyFlare to help build out a proactive incident response plan that will help you know exactly how to prevent any potential breaches, intrusions, fraud, or other incidents in the future.

Our team begins our Incident Response Process when:

- The customer becomes aware of malicious activity or suspects the improper use of administrator privilege across the company network,
- The person of interest appears to be proficient and knowledgeable in the use of information technology as well as business practices, and/or
- The customer is suspicious about this individual placing surreptitious computer surveillance software across each computer on the internal network.

## **Package 1: Platinum**

- Incident Response Program Fee of \$17,500
- Based off of a minimum of 25 hours - business and after hours
- Additional hours may be required if incident exceeds 25 hours. Rates will be based off of CyFlare's standard service rates
- A Tabletop Exercise surrounding Ransomware tactics will be included with this package, along with a simulated incident to verify readiness
- We will begin Incident Response investigation within 4 hours of written or verbal notification. This notification must be acknowledged by CyFlare
- If customer has cyber insurance, we suggest that they contact their insurance company and request CyFlare to be their "non-panel" provider for incident response

## **Package 2: Contract**

- Incident Response Program Setup Fee of \$4,995
- \$995/month
- In the event of an Incident, services will be based off of the executed contract for a minimum of 25 hours
- Additional hours may be required if incident exceeds 25 hours. Rates will be based off of CyFlare's standard service rates
- If customer has cyber insurance, we suggest that they contact their insurance company and request CyFlare to be their "non-panel" provider for incident response

Contact us to learn more.



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